

Texas Virtual Driver Education Privacy Policy

Texas Virtual Driver Education (TxVDE) is committed to maintaining your confidence and trust, and accordingly maintains the following privacy policy to protect your personal information.

TxVDE's Commitment to Security

TxVDE encrypts information wherever TxVDE requests it online. Personal information is accessible only by designated personnel to handle complaints or requests.

Personal Information that TxVDE May Collect

TxVDE collects the following types of personal information: names, postal and e-mail addresses, phone and facsimile numbers, and complaint and inquiry information.

How TxVDE May Use Personal Information

Unless you consent, TxVDE will use your personal information for the purpose for which it was submitted such as to reply to inquiries, handle your questions/complaints and requests related to program participation, and we will use such information to provide operational notices, and in program recordkeeping. At any time you can add or remove your name from our mailing list by contacting us at admin@vdrive.us.

How Your Information May Be Shared

TxVDE never sells or rents personal information.

We will release personal information under the following circumstances:

- Where release is required by law (for example, a subpoena) or regulation, or is requested by an agency for governmental investigative purposes or governmental proceedings;
- Where our records indicate a company may be engaged in fraudulent activity or other deceptive practices that a governmental agency should be made aware of; or
- To appropriate persons, where your communication suggests possible harm to others.

Help Us Keep Your Personal Information Accurate

If your personal information changes or you would like to review the personal information we may have on file, please email us with the new information or your review request at admin@vdrive.us.

Computer Tracking and Cookies

Our web site is not set up to track, collect or distribute personal information not entered by its visitors. Our site logs do generate certain kinds of non-identifying site usage data, such as the number of hits and visits to our site. This information is used for internal purposes by technical support staff to provide better services to the public and may also be provided to others, but again, the statistics contain no personal information and cannot be used to gather such information.

A cookie is a small amount of data that is sent to your browser from a Web server and stored on your computer's hard drive. TxVDE uses non-identifying cookies to provide

easier site navigation and access to forms. Our cookies do not generate personal data, do not read personal data from your machine and are never tied to anything that could be used to identify you.

Problems

If you have a complaint about TxVDE compliance with this privacy policy, you may contact us at admin@vdrive.us. If we are unable to resolve your complaint to your satisfaction, you may elect to proceed with the Privacy Policy Review Service by a state or local chapter of the Better Business Bureau.

We can be reached via e-mail at admin@vdrive.us or you can reach us by telephone at 806-352-9558